

UVA MIRA

— MOUNTAIN VINEYARDS —

— UVA MIRA PRIVACY & COOKIE POLICY —

At Uva Mira Mountain Vineyards (“Uva Mira”) we are committed to protecting your privacy and complying with applicable data protection and privacy laws, including with the Protection of Personal Information Act 4 of 2013 (“the POPI Act”). This Privacy Policy tells you about our online collection and use of data. The terms of this Privacy Policy apply to this Website (“Site”) and are subject to the Website Terms and Conditions of Use on <https://www.uvamira.com/home> unless different terms are specified in a form or contract provided to you by Uva Mira either online or offline.

By using this Site, you understand and agree to the terms of this policy. This Site is owned and operated by Uva Mira Vineyards (Pty) Ltd, Registration No. 1993/000231/07. The Site is intended for use by a South African, but may be accessed both in South Africa and abroad. For data protection purposes, Uva Mira and/or Milk (Pty) Ltd is the controller and, unless otherwise noted, is also the processor of data. Information collected may be retained indefinitely, and may be stored, processed, accessed, and used in jurisdictions whose privacy laws may be different and less protective than those of your home jurisdiction.

1. COLLECTION OF YOUR PERSONAL INFORMATION

- 1.1 When you visit this Site, certain kinds of information, such as the Website that referred you to us, your IP address, browser type and language, and access times, may be collected automatically as part of the Site’s operation. We may also collect navigational information, including information about the pages you view, the links you click, and other actions taken in connection with the Site.
- 1.2 We may combine your visit and navigational information with personal information that you provide. You may always choose not to provide personal information, but, if you so choose, certain products and services may not be available to you.
- 1.3 Personal information (e.g., your name and contact details) is collected when you choose to interact with us via the Site such as, for example, contacting us or requesting information.

2. USE OF YOUR PERSONAL INFORMATION

- 2.1 We collect and use your personal information to operate and improve the Site, to provide services and information to you, to better understand our customers, to provide better products and services, to display content that is customised to your location and preferences, to assist us with Site administration, such as with troubleshooting any problems, detecting fraud, resolving disputes, and for any purposes deemed necessary or required by Uva Mira to enforce the Website Terms and Conditions of Use on <https://www.uvamira.com/home> and other terms or conditions applicable to any portion of the Site.
- 2.2 We may also use your contact information to enable ourselves to communicate with you. We may send transaction-related communications. We may also send you newsletters or marketing communications to inform you of new releases products or services or other information that may be of interest. If you do not wish to receive marketing communications, you should follow the “unsubscribe” instructions included within each communication. Please keep in mind that, if you choose not to receive marketing communications, you will continue to receive transactional or account communications (e.g., confirmation e-mails and account statements), where applicable.
- 2.3 By agreeing to this Privacy Policy, we may, for commercial purposes, disclose aggregate statistics (information about the user population in general terms) and your personal information to our advertisers, affiliates or business partners directly related to our product and service offering.
- 2.4 Personal information collected by us may be stored and processed in South Africa or any other country in which we or our service providers or agents maintain facilities and, by using this Site, you consent to any such transfer of information outside of your country.

3. SHARING OF YOUR PERSONAL INFORMATION

- 3.1 Except as disclosed in this Privacy Policy, we do not share your personal information with any outside parties.
- 3.2 We may share your personal information with service providers who perform services on our behalf. Those companies or persons will be permitted to obtain only the personal information they need to provide the service (for example our courier services). They are required to maintain the confidentiality of the information and are prohibited from using it for any other purpose.
- 3.3 Information about our users, including personal information, may be disclosed as part of any merger, acquisition, or sale of the company and/or its assets, as well as in the unlikely event of insolvency, bankruptcy, or receivership, in which case personal information would be transferred as one of the business assets of the company. We may notify you of such an occurrence from time to time.
- 3.4 We reserve the right to disclose your personal information, without notice, if required to do so by law, or in the good-faith belief that such action is reasonably necessary to comply with legal process, respond to claims, or protect the rights, property or safety of our company, employees, users, or the public.

4. SECURITY OF YOUR PERSONAL INFORMATION

Whilst we cannot guarantee the absolute security of your personal information, we take all commercially reasonable steps and measures to keep it secure and protect it from loss, misuse, unauthorised access or disclosure by following generally accepted IT security policies and rules. However, we cannot accept any liability whatsoever for any unauthorised access or loss of personal information despite our best endeavours.

5. PERSONAL INFORMATION PREFERENCES

- 5.1 We respect your right to make choices about the use and disclosure of your personal information. If at any time you decide that you do not want to receive marketing communications from us, please let us know by sending an e-mail to lara@uvamira.co.za
- 5.2 If you choose not to receive marketing communications please be advised that you may continue to receive transactional or account communications (e.g. confirmation e-mails and account statements), where applicable.

UVA MIRA

— MOUNTAIN VINEYARDS —

6. ACCESS TO YOUR PERSONAL INFORMATION

- 6.1 You can write to Uva Mira at any time to obtain details of the personal information we may hold about you at the following address: lara@uvamira.co.za
- 6.2 Please quote your name and address and a brief description of the information you want a copy of to enable us more readily to locate your data.
- 6.3 We will take all reasonable steps to confirm your identity before providing you with details of any personal information we may hold about you.
- 6.4 We may charge a fee to cover the reasonable administration costs involved.

7. USE OF COOKIES

- 7.1 Uva Mira may use “cookies” to enable you to sign in to our services and to help personalize your online experience. A cookie is a small text file that is placed on your hard drive. Cookies contain information, including personal information that can later be read by a Web server in the domain that issued the cookie to you. The information that cookies collect may include the date and time of your visit, information which you provided when subscribing to a communication or signing up for a service, and your navigational history.
- 7.2 In some cases, our third-party service providers may use cookies on our Site. We have no access to or control over these cookies. This privacy statement covers the use of cookies by Uva Mira only, and does not cover the use of cookies by third parties.
- 7.3 You have the ability to accept or decline cookies. Most browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies. If you choose to decline cookies, you may not be able to sign in or use any interactive features of our Site and services that depend on cookies.
- 7.4 In addition to cookies, we may use other technologies, including single-pixel images on our Site and in promotional e-mail messages or newsletters. These tiny electronic images assist us in determining how many users have visited certain pages or opened messages or newsletters. We do not use these images to collect personal information.

8. E-MAIL MONITORING

We provide e-mail addresses on the Site which enable you to contact us. In order to check for viruses and the presence of inappropriate content, we reserve the right to intercept, monitor and inspect all material and information transmitted over our system.

9. LINKS

We may link to Websites that have different privacy policies and practices from those disclosed here. We assume no responsibility for the policies or practices of such linked sites, and encourage you to become acquainted with them prior to use.

10. DISCLAIMERS

- 10.1 Uva Mira intends to take commercially reasonable precautions to abide by this Privacy Policy. Nevertheless, in the event that we do not comply with all terms contained in this Privacy Policy, you agree, by using this Site and by submitting information to this Site, that your sole and exclusive remedy against Uva Mira will be to have us promptly correct the handling of your information in the future to accord with this Privacy Policy and to notify anyone to whom Uva Mira directly transferred any information of the correct information or to cease using such information.
- 10.2 To the maximum extent allowed by law, Uva Mira hereby disclaim any other obligation, liability, or warranty to you for any other action, inaction, omission, or other activity that is not in accordance with this Privacy Policy.
- 10.3 Under no circumstances shall Uva Mira be liable for any direct, special, incidental, indirect, economic, consequential or punitive damages (including, without limitation, loss of data or loss of use damages or lost profits) arising out of or connected with this Privacy Policy, or the failure of Uva Mira to adhere to it, even if Uva Mira has been notified of the possibility of any damages. This section shall only apply to the maximum extent permitted by applicable law.

12. APPLICABLE LAW AND JURISDICTION

This Privacy Policy is governed by and will be interpreted according to the laws of the Republic of South Africa, and all disputes, claims and other matters in connection with this privacy policy will be determined in accordance with such laws.

13. CHANGES TO THIS PRIVACY POLICY

We reserve the right to change the terms of this Privacy Policy at any time. When we make changes, we will revise the “Last Updated” date at the top of the policy. If there are material changes to this statement or in how we will use your personal information, we will notify you by prominently posting a notice of such changes here or on our home page, or by sending you an e-mail. We encourage you to review this policy whenever you visit our Site.

14. CONTACT INFORMATION

If you have questions or concerns regarding this Privacy Policy or if, for some reason, you believe Uva Mira has not adhered to these principles, please contact us by e-mailing lara@uvamira.co.za, by phoning: +27 21 880 1683

— UVA MIRA POPIA PRIVACY STATEMENT —

REASONS FOR STATEMENT

In terms of your relationship with you, our customer, supplier, or employer, personal information will be collected and processed. As a responsible party under the POPI Act, Uva Mira Vineyards (Pty) Ltd t/a Uva Mira Mountain Vineyards ("Uva Mira") acknowledges the compliance aspects of the Protection of Personal Information Act 4 of 2013 ("the POPI Act") and respects the privacy and confidentiality of your personal information.

CONDITIONS

Uva Mira as a responsible party we will process your data in line with the conditions as stipulated in the POPI Act to:

- Comply with the provisions of the POPI Act and only process your information as per the respective conditions.
- Accept responsibility and accountability to manage and protect your personal information in our business relationship.
- Only obtain information from yourself for transactions and/or subsequent agreements as indicate in our Privacy Policy.
- Where applicable, obtain the necessary consent, which can be withdrawn.
- Process your personal information for the purpose required in terms of our business relationship.
- Not allow unauthorised access or sharing of your information. Should there be a requirement for further processing of your information, you will be informed accordingly.
- Only store personal information for as long as necessary and required by law.
- Take care to ensure that your personal information is complete, accurate, not misleading, and up to date.
- Be open and transparent on the personal information required and what is used for.
- Undertake to safeguard and protect your personal information whilst in our possession.
- Ensure participation from yourself should you enquire about the personal information in our possession.

PROCESSING

In providing products and services to you, personal information forms the basis of the transaction. In order to fulfill our duties, your data will be shared with other parties to process and is only done so in line with contractual relationships and as required by the relevant laws, and as outlines in our Privacy Policy.

In the processing of share your personal information, Uva Mira will not only act in line with POPIA, but also other laws that relate to your personal information, including the contractual obligation between the respective parties.

The POPI Act also allows you to voice concerns or complaints. You can do this with the Information Officer, and if not satisfied with the outcome, to the Information Regulator. The details are:

The Information Officer: Lara Shargey

Uva Mira Vineyards (Pty) Ltd
Telephone Number: +27 21 880 1683
Email: lara@uvamira.co.za

The Information Regulator

Website: <https://www.justice.gov.za/inforeg/>
Telephone number: +27 21 406 4818
Email: inforeg@justice.gov.za

D. Particulars of record

- (a) Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.
- (b) If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

1. Description of record or relevant part of the record:

.....
.....
.....
.....

2. Reference number, if available:

.....
.....
.....
.....

3. Any further particulars of record:

.....
.....
.....
.....

E. Fees

- (a) A request for access to a record, other than a record containing personal information about yourself, will be processed only after a request fee has been paid.
- (b) You will be notified of the amount required to be paid as the request fee.
- (c) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.
- (d) If you qualify for exemption of the payment of any fee, please state the reason for exemption.

Reason for exemption from payment of fees:

.....
.....
.....
.....
.....

F. Form of access to record

If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 below, state your disability and indicate in which form the record is required.

Disability:	Form in which record is required:
Mark the appropriate box with an X .	
NOTES:	
(a) Compliance with your request for access in the specified form may depend on the form in which the record is available.	
(b) Access in the form requested may be refused in certain circumstances. In such a case you will be informed if access will be granted in another form.	
(c) The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.	

1. If the record is in written or printed form:					
	copy of record*		inspection of record		
2. If record consists of visual images - (this includes photographs, slides, video recordings, computer-generated images, sketches, etc.):					
	view the images		copy of the images*		transcription of the images*
3. If record consists of recorded words or information which can be reproduced in sound:					
	listen to the soundtrack (audio cassette)		transcription of soundtrack* (written or printed document)		
4. If record is held on computer or in an electronic or machine-readable form:					
	printed copy of record*		printed copy of information derived from the record*		copy in computer readable form* (stiffy or compact disc)

*If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you? Postage is payable.	YES	NO
--	-----	----

G. Particulars of right to be exercised or protected

If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

1. Indicate which right is to be exercised or protected:

.....

.....

.....

2. Explain why the record requested is required for the exercise or protection of the aforementioned right:

.....

.....

.....

H. Notice of decision regarding request for access

You will be notified in writing whether your request has been approved / denied. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

How would you prefer to be informed of the decision regarding your request for access to the record?

.....

Signed at this day..... ofyear

.....
SIGNATURE OF REQUESTER /
PERSON ON WHOSE BEHALF REQUEST IS MADE